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| <p>Summary of Public Exhibition Submissions</p> |
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Summary of Submissions and Responses: draft Operational Plan 2023/24 and draft Resourcing Strategy 2023

20 submissions were received in total (including via email and through the Sydney Your Say survey) following the exhibition of the Draft Operational Plan 2023/24 and Draft Resourcing Strategy 2023. A summary of the issues raised in the submissions and responses, and the recommendation following their assessment by staff are included in the table below.

| No | Background | Response | Recommendation |
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| 1 | A submission was received during the exhibition period from a member of the public noting that a number of paths have been damaged by tree roots, creating fall and trip hazards. | The City continuously monitors the condition of our footways. We also routinely receive reports from our community about footway condition. We maintain our footways through proactive and reactive maintenance programs. These programs ensure our footways are maintained in keeping with standards agreed with our community. | That the submission is noted with no change to the documents as exhibited. |
| 2 | A submission was received during the exhibition period from a member of the public requesting the City give more priority to emptying bins and keeping streets clear of rubbish. | <p>Industrial action between some members of the Transport Workers Union, employed by our waste collection contractor has been the cause of recent bin collection delays.</p> <p>The City of Sydney is not involved in the negotiations as Cleanaway is responsible for setting wages for its workers.</p> <p>Waste is a priority for the City of Sydney and we are focusing on ensuring collections run on schedule.</p> | That the submission is noted with no change to the documents as exhibited. |

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| 3 | <p>A submission was received during the exhibition period from a member of the public suggesting a peace education program.</p> | <p>The City delivers many inclusive programs and activities that focus on community cohesion and acceptance of diversity including Refugee Week activities, Reconciliation Week, Recognition Day and celebrates Harmony Day each year through a number of events held at our community centre and libraries. The City provides a range of workshops and education programs to support a reduction in racism, including bystander training, and provides support to international students through our International Student Leader Ambassador (ISLA) program.</p> <p>The City is also a major partner in the Sydney Peace Foundation. The Sydney Peace Prize, awarded by the foundation every year brings the Sydney community together to talk about peace, justice and non-violence, and to honour one of the world's most inspiring peacemakers. The 2023 award will be announced in June.</p> | <p>That the submission is noted with no change to the documents as exhibited.</p> |

| No | Background | Response | Recommendation |
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| 4 | <p>A submission was received during the exhibition period from a member of the public concerned with:</p> <ol style="list-style-type: none"> 1. overdevelopment of units causing traffic congestion, limited parking; 2. barking/ unregistered dogs; and 3. overcrowding at Green square station. | <ol style="list-style-type: none"> 1. The City has long term housing targets, which are required by the NSW Government, to contribute to the number of homes needed for Sydney's growing population. The City is planning and delivering liveable and high density neighbourhoods in the Green Square area with well designed buildings supported by community infrastructure. <p>The major cause of traffic congestion in the Green Square area is through traffic rather than drivers travelling to, from and within the area.</p> <ol style="list-style-type: none"> 2. The City undertakes proactive patrols, responds to complaints and registration follow up to ensure all aspects of Companion Animal compliance is met by owners. 3. The City is advocating to the NSW Government for improvements to public transport, with the priority an extension of Metro West to at least Zetland by 2030. This would significantly reduce crowding at Green Square Station. In the interim, the City is also advocating for improved bus services (including quiet, zero emissions buses) or light rail. | <p>That the submission is noted with no change to the documents as exhibited.</p> |

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| 5 | <p>A submission was received during the exhibition period from a member of the public requesting the City improve services including waste collection, street sweeping, illegal parking and trees, as well as improving communication.</p> | <p>We are continuously working to improve our customer service response and we are currently working on improving our online services so that community members can lodge requests and receive progress notifications. We also closely monitor our services, including complaints and inquiries from the community to ensure service levels respond to community expectations.</p> | <p>That the submission is noted with no change to the documents as exhibited.</p> |
| 6 | <p>A submission was received during the exhibition period from a member of the public requesting public domain maintenance and improvements in Erskineville village.</p> | <p>The City has adequate resources in the exhibited Operational Plan to address maintenance matters identified. Funding is allocated in the Long Term Financial Plan for the Erskineville Road Public Domain Upgrade in future years.</p> <p>The City installs a living Colour display for 21 weeks each year in Spring, Christmas period and summer outside Erskineville Town Hall. This display brings a colourful planting display to an area where permanent landscaping cannot be installed.</p> | <p>That the submission is noted with no change to the documents as exhibited.</p> |

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| 7 | <p>A submission was received during the exhibition period from a member of the public requesting the City improve:</p> <ol style="list-style-type: none"> 1. street and footpath maintenance (particularly in the CBD); 2. waste management and recycling; and 3. parks and suburban landscape maintenance. | <ol style="list-style-type: none"> 1. The City allocates sufficient funds for maintenance of infrastructure based on published asset management plans. The community is often not aware that many patches of footway and roads in the CBD relate to restoration work for utility authorities. The City regularly follows up with utility authorities to undertake the permanent trenching restoration works. The City continuously monitors the condition of our roads and footways. We also routinely receive reports from our community about asset condition. We maintain our roads and footway through proactive and reactive maintenance programs. These programs ensure our assets are maintained in keeping with standards agreed with our community. 2. The City of Sydney will continue to provide kerbside waste and recycling services to all residents and engagement programs to ensure waste is managed as a valuable resource and recycling is made easy for residents. Residents can now also drop-off tricky items for recycling at more of our recycling stations, at our Ultimo Recycling Pop-up or at our events. If these options aren't convenient, residents can book a tricky item collection through our doorstep recycling service. | <p>That the submission is noted with no change to the documents as exhibited.</p> |

| No | Background | Response | Recommendation |
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| | | <p>3. The City will continue to provide horticultural, turf and infrastructure maintenance, and cleansing and waste services to the City's 212 ha of parkland. The City will continue to ensure service levels are met with \$20.8m allocated in 2023/24 for infrastructure maintenance in parks.</p> <p>The City undertakes annual intercept surveys of park visitors to gain feedback from the community regarding the standards of park maintenance. In 2022, the City ranked first amongst other participating agencies, (including Centennial Parklands, Sydney Olympic Park, Western Sydney Parklands, Parramatta Park and Callan Park), in satisfaction with maintenance levels.</p> | |
| 8 | <p>A submission was received during the exhibition period from a member of the public requesting:</p> <ol style="list-style-type: none"> 1. harbour pool in Beare Park; 2. acquisition of Minerva for a theatre; and 3. further encouragement for night time economy particularly small local bars. | <ol style="list-style-type: none"> 1. The City continues to work with Sydney Water on exploring enhancing access to our harbour in the form of harbour pools and swimming. The harbour at Beare Park has poor water quality and swimming there is not currently recommended. 2. The Minerva is not for sale. The City of Sydney has invested in securing spaces for the performing arts in Sydney including the Eternity Playhouse, the Capital Theatre and the City Recital Hall. 3. The City makes provisions to support small bars within our late night trading development control plans. The City also provides direct support to businesses that are interested in opening a small bar in our local area. | <p>That the submission is noted with no change to the documents as exhibited.</p> |

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| 9 | <p>A submission was received during the exhibition period from a member of the public requesting increased funding for affordable housing.</p> | <p>Councils are not funded by federal and state government to build affordable housing. Despite this, the City has supported community housing providers to build affordable housing in the local area by selling land below market cost for affordable housing and by allocating seed funding grants from the Affordable and Diverse Housing Fund. In addition, the City uses its planning controls to levy contributions on development for affordable housing. To date the City has collected \$377.8 million in levies and provided \$24.2 million in discount land and almost \$10 million in grants. A further \$10 million has been allocated to the City's Affordable and Diverse Housing Fund in the Long Term Financial Plan.</p> <p>As at 30 June 2022, the City has 1,427 built affordable housing units in the local area, 641 dwellings in the development pipeline and a further 701 that we expect to be built in the future. The City will continue to work with community housing providers and all levels of government to increase the provision of affordable housing.</p> | <p>That the submission is noted with no change to the documents as exhibited.</p> |
| 10 | <p>A submission was received during the exhibition period from a member of the public requesting:</p> <ol style="list-style-type: none"> 1. explanation of target for % of private dwellings which are social housing in our local area; and 2. increased action on affordable housing. | <ol style="list-style-type: none"> 1. The City's target is that 7.5% of all private housing will be social and 7.5% affordable rental housing. This is a reduction in current social housing (7.9% as at June 22), but a substantial increase in affordable housing (1.2% as at June 22). 2. See response to submission 9. | <p>That the submission is noted with no change to the documents as exhibited.</p> |

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| 11 | A submission was received during the exhibition period from a university student requesting information on the City's community engagement strategies. | Query was not related to the exhibition of the draft plan. Response providing information on the City's engagement practices provided. | That the submission is noted with no change to the documents as exhibited. |
| 12 | <p>A submission was received during the exhibition period from a member of the public requesting actions to:</p> <ol style="list-style-type: none"> 1. stop corruption; 2. increase community consultation; 3. fix Parramatta Road awning, building facades, sidewalks and telegraph poles; and 4. other matters which are the control of other level of government or non specific. | <ol style="list-style-type: none"> 1. The sentiment of the submission is noted as general feedback. 2. Noted. The City provides community engagement in line with its Community Engagement Strategy where resources are available. 3. The City is continuing to progress plans for Parramatta Road and Broadway. The focus is on improved space for people, places and planting. We are using this to advocate to the State Government for the changes to support the Tech Central Precinct and reallocate road space following the opening of WestConnex. We note that Broadway and Parramatta Rd are state roads. Telegraph poles are owned by Ausgrid and awnings and building facades are owned by the relevant landowners. 4. Noted that these matters relate to other levels of government. | That the submission is noted with no change to the documents as exhibited. |
| 13 | A submission was received during the exhibition period from a member of the public requesting student concession rate for library services be extended to concession card holders. | <p>Library meeting rooms are available to book for free for library members or students (via showing student card).</p> <p>For hireable venues in libraries the rates are according to the Community Venues fees and charges.</p> | That the submission is noted with no change to the documents as exhibited. |

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| 14 | <p>A submission was received during the exhibition period from a member of the public:</p> <ol style="list-style-type: none"> 1. appreciating strategic direction about more people walking, cycling, and using public transport; and 2. requesting a higher target for new separated cycleways. | <ol style="list-style-type: none"> 1. The City appreciates and notes this statement of support. 2. The target is conservative and achievable, though of course we will strive to exceed this target every year. <p>The City will review this target over the next six months to better reflect current cycleway delivery processes.</p> | <p>That the submission is noted with no change to the documents as exhibited.</p> |
| 15 | <p>A submission was received during the exhibition period from a member of the public requesting more financial support/spending on social housing.</p> | <p>The NSW Government is responsible for providing social housing.</p> <p>Also see response to submission 9.</p> | <p>That the submission is noted with no change to the documents as exhibited.</p> |
| 16 | <p>A submission was received during the exhibition period from a member of the public requesting free access to community venues for not for profit activities.</p> | <p>Free access to community venues for not for profit activities is currently provided through a fee waiver for the use of community centres and community spaces by eligible community groups, incorporated and non-incorporated associations and not for profit groups. An extension of this fee waiver is included in the current draft budget for the 2023/24 financial year.</p> | <p>That the submission is noted with no change to the documents as exhibited.</p> |
| 17 | <p>A submission was received during the exhibition period from a member of the public objecting to proposed fee increase for After School Care and Vacation Care.</p> | <p>The City aims to provide after school and vacation care at affordable rates, particularly for priority populations and at risk families. A range of discounts (of up to 100 per cent) for eligible families ensures affordability of quality care.</p> | <p>That the submission is noted with no change to the documents as exhibited.</p> |

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| 18 | <p>A submission was received during the exhibition period from a member of the public requesting:</p> <ol style="list-style-type: none"> 1. changes in hiring arrangements for Perry Park; and 2. provision of outdoor spaces to hire for skating events. | <p>1. The City aims to provide indoor courts for hire at affordable prices, including a reduced rate for regular hirers. Our fees are benchmarked each year against similar courts. The centre does not have physical space available to support the storage of any hirer's equipment. In some circumstances we need to cancel bookings to accommodate special events in the local community. Notification is always provided in accordance with the hire agreement. Currently, we are not considering the opening of the Centre on public holidays. This group secured regular court space in 2022 and their regular booking has since been increased from 1 hour per week to 7 hours per week. The group is also welcome to make casual bookings up to 6 weeks in advance, which is the current policy for all casual hirer groups.</p> <p>2. Across the City's local area a range of smooth hardstand surfaces exist which are suitable to a range of activities and events such as roller skating or other similar activities and do not require bookings for people to come together.</p> <p>The City does not reserve the public space for private events or activities, and an activity such as a roller-skating meet-up would be considered similar to a personal trainer or business that conducts fitness or wellness classes in our parks and reserves, and would not require a booking.</p> <p>Should an organiser wish to hold a temporary event, the City's Outdoor Event Team can provide advice</p> | <p>That the submission is noted with no change to the documents as exhibited.</p> |

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| | | <p>on the suitability of the event, desired location, availability, and what other requirements might apply.</p> <p>The City has provided two skate parks at Sydney Park and Federal Park, Glebe for recreational and informal use.</p> | |
| 19 | <p>A submission was received during the exhibition period from a member of the public requesting:</p> <ol style="list-style-type: none"> 1. environmental impact statements be undertaken as part of all park renovating projects; 2. take climate control factors into account in parks upgrade program; and 3. address climate control factors from on site use petrol generators, diesel trucks, bobcats, cement and concrete. | <p>All park upgrades follow the required planning approvals pathway with either a Part 4 or 5 assessment under the Environmental Planning and Assessment Act.</p> <p>Localised climate factors are taken into account in the development of all upgrades to our parks. This is to reflect the uniqueness of the spaces and work to achieve the goals of the city including tree coverage, rain gardens, stormwater harvesting and reuse of recycled materials where possible.</p> <p>As electric equipment becomes more available and affordable the contracting market will be encouraged by the City to take up the new technology. Currently we are seeing an increase in electric hand tools to undertake works on site.</p> <p>Materials selected and sourced for the works are considered on a fit for purpose and site by site needs with a view to recycled and reused where possible.</p> <p>The City works to reduce emissions from equipment and the use of concrete where the supply chain allows. With regards to cement and concrete, the</p> | <p>That the submission is noted with no change to the documents as exhibited.</p> |

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| | | <p>City was the first local government in Australia to become a member of the Materials Embodied Carbon Leadership Alliance (MECLA), and is engaged in demand side actions to reduce carbon in cement and concrete in Australia. The Sydney Street Technical Specification sets the standard for concrete use in our projects and has a section that allows for 40% cement replacement which reduces the carbon emissions associated with concrete production.</p> | |
| 20 | <p>A submission was received during the exhibition period from a member of the public requesting improvement to accessibility at the St Helen's Community Centre.</p> | <p>The City of Sydney regularly reviews the accessibility of our buildings and has a forward plan of works to increase accessibility. The accessibility of the St Helen's Community Centre and surrounding facilities is currently being reviewed. We will take into account the needs of the users of this space when making our assessment of any future works.</p> | <p>That the submission is noted with no change to the documents as exhibited.</p> |